

DoIT **account holders** may [Log in Here](#) to access the EasyVista **ticketing system**.

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ACTIVE DIRECTORY AND FILE SERVER

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
FNP	File and Print (Active Directory Authentication)	Per User/Per Month	\$55.00	\$55.00

APPLICATION DEVELOPMENT & DESIGN

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
APPDEV	Application Development and Design	Per Hour Plus Materials	\$90.00	\$90.00
ApplSysM	Application System Maintenance	Cost	Cost	Cost

CLOUD SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
SSACount	Server Management	Server/Month	\$450.00	\$450.00
ST1Stor	Enterprise Storage	GB per Month	\$0.58	\$0.58
TapeBKIO	Open Sys Backup	GB per Month	\$2.39	\$2.39
WebCount	Application Hosting Fee	Application/Month	\$235.06	\$235.06
VMNUM	Cloud Server	CPU/Month	\$86.63	\$86.63
VMMEM	Virtual Server - Memory	GB of RAM per Month	\$23.10	\$23.10
VMDSK	Virtual Server - Storage	GB of storage per Month	\$0.58	\$0.29
WBHST	Static Web Page Hosting	Site per Month	\$50.00	\$50.00
DedCount	Winserver Dedicated	Server/Month	\$550.00	\$550.00

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CONSULTING/TRAINING

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
ITCS	IT Consulting	Per Hour	\$185	\$185
TRAINING	IT Training Course	Cost plus Materials	Cost	Cost

DATA CENTER SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
COloc	Rack Unit Fee	Rack Unit per Month	\$32.00	\$32.00

DATA NETWORK SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
ITRGEN	Internet Access	FTE Billed Monthly	\$1.14	\$1.14
WANCON	WAN Services		Cost	Cost
MES1-3	WAN 1-3 MG	Per Month	\$475.00	DISCONTINUED
MES4-7	WAN 4-7 MG	Per Month	\$595.00	DISCONTINUED
MESCOR	WAN MES Core	Per Month	\$769.00	DISCONTINUED
MESCOS	WAN MES Core Shared	Monthly	\$383.98	DISCONTINUED
MES10	WAN MES 10 MEG	Monthly	\$58.99	DISCONTINUED
MES100	WAN 100 MEG	Monthly	\$386.06	DISCONTINUED
MESGIG	WAN GIGABIT	Monthly	\$1,172.00	DISCONTINUED
MESGBC	WAN GIG Core	Monthly	\$3,658.00	DISCONTINUED
MESGCS	WAN GIG Core Shared	Monthly	\$1,830.00	DISCONTINUED
NETENG	Network Engineering	Per Hour	\$88.00	\$88.00

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DESKTOP SUPPORT

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY20	FY 21
SDMDSK	Basic Desktop Support	Per Hour	\$47.00	\$47.00

EMAIL SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
MailBox	Mail Box Fee	Mailbox per Month	\$8.50	\$8.50
xStorage	Email Additional Storage	1GB Addtl. Monthly	\$7.50	\$7.50
ECRYPT	Email Encryption	Mailbox per Month	\$1.50	\$1.50

ENTERPRISE SOFTWARE LICENSING

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 120	FY 21
ADOBE	Adobe Acrobat Software	Per FY July Email Count / Billed Monthly	\$1.47	1.47

MAINFRAME SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
Z003, ZCS2, ZZ32	General CPU, CICS, DB2	CPU Seconds	\$0.40	\$0.40
ZDSK@@01	Disk Occupancy	GB /Day	\$0.61	\$0.61
ZTPE@@03	Tape Occupancy	Dataset	\$0.004	\$0.004
Z017	Print Pages	Page	\$0.15	\$0.15

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MOBILE COMMUNICATION SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
WIRBAS	Basic Access Fee	Line per Month	\$36.00	\$36.00
WIRENH	Enhanced Access Fee	Line per Month	\$50.25	\$50.25
WIRPDA	PDA Access Fee	Line per Month	\$68.50	\$68.50
WIRARC	Broadband Access Fee	Line per Month	\$43.00	\$43.00
WIRMSC	Wireless Equipment	Cost	Cost	Cost
WIRTET	Data Tethering Service	Line per Month	\$10.25	\$10.25

RADIO SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
RS-BAS	Base Station	Device per Month	\$507.00	\$635.00
RS-SCC	Single - Channel Console	Device per Month	\$525.00	\$654.00
RS-MCC	Multi - Channel Console	Device per Month	\$1,360.00	\$1,699.00
RS-MR	Mobile Radio	Device per Month	\$67.00	\$83.50
RS-RPT	Mobile Repeater	Device per Month	\$142.00	\$169.78
RS-CONTR	Contracted Maintenance	Contract Amount	Contract	Contract
RS-PR	Portable Radio	Device per Month	\$130.00	\$155.00
RS-TM	Telemotes	Device per Month	\$67.00	\$83.65

SHARE SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
SHRDEV	SHARE Agency - Specific Design	Per Hour plus Material	\$150.00+	\$150.00+
HCM	SHARE Subscription Fee	Annual	\$415.00	\$415.00

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VOICE SERVICES

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
VODIAL	Dial Tone	Basic Dial Tone/Fax Monthly	\$31.50	\$31.50
VOSET	Basic Desk Set	Desk Telephone Monthly	\$37.25	\$37.25
VORECP	Reception Phone	Device per Month	\$60.50	\$60.50
MAC	Telephone – MAC (Move, Add and Changes)	Per Hour	\$117.00	\$117.00
TOLLLD	Long Distance	Per Minute	\$0.05	\$0.05
TOLLFR	Toll Free Service	Per Minute	\$0.05	\$0.05
VOMAIL	Voice Mail	Mailbox per Month	\$11.50	\$11.50
VCFSTD	Conf. Calling – Standard	Port per Minute	\$0.15	\$0.15
VCFMSC	Conf Calling – Misc.	Cost	COST	COST
VCFUAT	Conf. Calling Instant Meet	Port per Minute	\$0.09	\$0.09
VAACD	Auto Call Distribution	Agent per Month	\$36.00	\$36.00
VAIVR	Interactive Voice Response	Per Call	\$0.08	\$0.08
VORCR	Voice Recording	Per Month	\$15.00	\$15.00
TX2SP	Text 2 Speech	Per Minute	\$0.04	\$0.04
TELDAT	Telephone Data Service	Per Month	\$15.00	\$15.00
ESTWT	Est. Hold Wait Time	Per Month	\$550.00	\$550.00
VASRGN	Speech Recognition	Per License per Month	\$45.50	\$45.50

VINE

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 20	FY 21
VINE	VINE (Victim Information & Notification Everyday)		\$95,945.00	\$115,647.74

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WIRELESS SERVICES

RATE CODE	SERVICES DESCRIPTION	MEASURE	FY 20	FY 21
WLAN	Wireless LAN	Connection Point/Month	\$62.40	\$62.40

Thank you and we look forward to serving you.

Enterprisesupportdesk@state.nm.us