



The IT Rate Committee approved the annual rates on 7/13/2022

FY24 Approved Rates

To request a service, please submit an EasyVista ticket
or email at EnterpriseSupportDesk@state.nm.us

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ACTIVE DIRECTORY AND FILE SERVER (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY 23	FY24
FNP	File and Print (Active Directory Authentication)	Per User/Per Month	\$55.00	\$25.00	\$25.00	\$27.50

APPLICATION DEVELOPMENT & DESIGN (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
APPDEV	Application Development and Design	Per Hour Plus Materials	\$90.00	\$90.00	\$90.00	\$90.00
ApplSysM	Application System Maintenance	Cost	Cost	Cost	Cost	Cost
WebCount	Application Hosting Fee	Application/Month	\$235.06	\$235.06	\$235.06	\$235.06
WBHST	Static Web Page Hosting	Site per Month	\$50.00	\$50.00	\$50.00	\$50.00

CLOUD SERVICES (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY 23	FY24
ST1Stor	Enterprise Storage	GB per Month	\$0.58	\$0.21	\$0.21	\$0.21
VMNUM	Cloud Server CPU	CPU/Month	\$86.63	\$60.00	\$40.00	\$36.00
VMMEM	Virtual Server Memory	GB of RAM per Month	\$23.10	\$23.10	\$15.00	\$13.50
VMDSK	Virtual Server Storage	GB of storage per Month	\$0.29	\$0.29	\$0.29	\$0.26
DedCount	Winserver Dedicated	Server/Month	\$550.00	\$550.00	\$550.00	\$550.00
SSACount	Server Management	Server/Month	\$450.00	\$450.00	\$450.00	\$450.00
TapeBKIO	Open Sys Backup	GB per Month	\$2.39	\$2.39	\$2.39	\$2.39

CONSULTING/TRAINING

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 21	FY 22	FY23	FY24
TRAINING	IT Training Course	Cost plus Materials	Cost	Cost	Cost	Cost

DATA CENTER SERVICES (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 21	FY 22	FY 23	FY24
COLoc	Rack Unit Fee	Rack Unit per Month	\$32.00	\$16.00	\$16.00	\$17.60

DATA NETWORK SERVICES (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY 21	FY 22	FY 23	FY24
ITRGEN	Internet Access	FTE Billed Monthly	\$1.14	\$1.14	\$1.14	\$1.14
WANCON	WAN Services	Per Circuit	Cost	Cost	Cost	Cost
NETENG	Network Engineering	Per Hour	\$88.00	\$88.00	\$88.00	\$88.00
WLAN	Wireless LAN	Connection Point/Month	\$62.40	\$62.40	\$62.40	\$56.16

MAINFRAME SERVICES (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
Z003, ZCS2, ZZ32	General CPU, CICS, DB2	CPU Seconds	\$0.40	\$0.40	\$0.40	\$0.40
ZDSK@@01	Disk Occupancy	GB /Day	\$0.61	\$0.61	\$0.61	\$0.61
ZTPE@@03	Tape Occupancy	Dataset	\$0.004	\$0.004	\$0.004	\$0.004
Z017	Print Pages	Page	\$0.15	\$0.15	\$0.15	\$0.15

MANAGED APPLICATIONS (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
ADOBE	Adobe Acrobat Software	Per User per Month	\$1.47	\$1.47	\$5.00	\$5.00

E-SIGN	Electronic Signature Service (DocuSign)	Per Envelope	\$3.00	\$3.00	\$3.00	\$3.00
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MANAGED APPLICATIONS (545700)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
DWADV	Digital Workspace (Office 365 Advanced)	Mailbox per Month	-	\$36.59	\$36.59	\$36.59
DWBAS	Digital Workspace (Office 365 Basic)	Mailbox per Month	-	\$9.50	\$9.50	\$9.50
KITEWKS	Kiteworks Dedicated Sure File Share License	Per User per Month	-	-	\$17.25	\$17.25
VINE	VINE (Victim Information & Notification Everyday)	Per Year per Agency	\$95,945.00	\$115,647.74	\$119,237.00	\$121,217.30
VPN	Virtual Private Network Access Fee	Per User per Month	-	-	\$12.25	\$12.25

PUBLIC SAFETY RADIO SERVICES (545810)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
RS-BAS	Base Station	Device per Month	\$507.00	\$635.00	\$635.20	\$635.20
RS-SCC	Single Channel Console	Device per Month	\$525.00	\$654.00	\$654.00	\$654.00
RS-MCC	Multi Channel Console	Device per Month	\$1,360.00	\$1,699.00	\$1,699.00	\$1,699.00
RS-MR	Mobile Radio	Device per Month	\$67.00	\$83.50	\$83.50	\$83.50
RS-RPT	Mobile Repeater	Device per Month	\$142.00	\$169.78	\$169.79	\$169.79
RS-CONTR	Contracted Maintenance	Contract Amount	Contract	Contract	Contract	Contract
RS-PR	Portable Radio	Device per Month	\$130.00	\$155.00	\$155.00	\$155.00
RS-TM	Telemotes	Device per Month	\$67.00	\$83.65	\$83.65	\$83.65

RS-DTRS	Digital Trunked Radio Service (external agencies only)	Device per Month	-	\$20.00	\$20.00	\$20.00
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SHARE SERVICES (545710)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
SHRDEV	SHARE Agency - Specific Design	Per Hour plus Material	\$150.00+	\$150.00+	\$150.00+	\$150.00+
HCM	SHARE Subscription Fee	Annual Per Operating Budget FTE	\$415.00	\$365.00	\$360.00	\$328.00

VOICE SERVICES (546610)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
VODIAL	Dial Tone	Per line per month	\$31.50	\$31.50	\$26.50	\$29.15
VOSET	Basic Desk Set	Per line per month	\$37.25	\$37.25	\$30.00	\$33.00
VORECP	Reception Phone	Device per Month	\$60.50	\$60.50	\$45.00	\$49.50
MAC	Telephone MAC (Moves/Adds/Changes)	Per Hour	\$117.00	\$117.00	\$117.00	\$117.00
TOLLLD	Long Distance	Per Minute	\$0.05	\$0.05	\$0.05	\$0.05
TOLLFR	Toll Free Service	Per Minute	\$0.05	\$0.05	\$0.05	\$0.05
VOMAIL	Voice Mail	Mailbox per Month	\$11.50	\$11.50	\$8.00	\$8.80
VCFSTD	Conf. Calling – Standard	Port per Minute	\$0.15	\$0.15	\$0.15	\$0.15
VCFMSC	Conf Calling – Misc.	Cost	COST	COST	COST	COST
VCFUAT	Conf. Calling Instant Meet	Port per Minute	\$0.09	\$0.03	\$0.03	\$0.03
VAACD	Auto Call Distribution	Agent per Month	\$36.00	\$36.00	\$36.00	\$36.00
VAIVR	Interactive Voice Response	Per Call	\$0.08	\$0.08	\$0.08	\$0.08
VORCR	Voice Recording	Per Month	\$15.00	\$15.00	\$15.00	\$15.00
TX2SP	Text 2 Speech	Per Minute	\$0.04	\$0.04	\$0.04	\$0.04
TELDAT	Telephone Data Service	Per Month	\$15.00	\$15.00	\$15.00	\$15.00

ESTWT	Est. Hold Wait Time	Per Month	\$550.00	\$550.00	Discontinued	Discontinued
VASRGN	Speech Recognition	Per License/Month	\$45.50	\$45.50	\$45.50	\$45.50

WIRELESS SERVICES (546610)

RATE CODE	SERVICE DESCRIPTION	MEASURE	FY21	FY22	FY23	FY24
WIRBAS	Basic Access Fee	Line per Month	\$36.00	\$36.00	\$35.00	\$35.00
WIRPDA	Smartphone Access Fee	Line per Month	\$68.50	\$68.50	\$65.00	\$65.00
WIRARC	Broadband Access Fee	Line per Month	\$43.00	\$43.00	\$40.00	\$40.00
WIRMSC	Misc. Wireless Costs (incl. equipment)	Cost	Cost	Cost	Cost	Cost

Thank you and we look forward to serving you.

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