



The IT Rate Committee approved the annual rates on 7/14/2023

FY25 Approved Rates

To request a service, please submit an EasyVista ticket
or email at EnterpriseSupportDesk@state.nm.us

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ACTIVE DIRECTORY AND FILE SERVER (545700)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY 23 | FY24 | FY25 |
|-----------|--|--------------------|---------|---------|---------|---------|
| FNP | File and Print (Active Directory Authentication) | Per User/Per Month | \$25.00 | \$25.00 | \$27.50 | \$28.30 |

APPLICATION DEVELOPMENT & DESIGN (545700)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|-----------|------------------------------------|-------------------------|----------|----------|----------|----------|
| APPDEV | Application Development and Design | Per Hour Plus Materials | \$90.00 | \$90.00 | \$90.00 | \$90.00 |
| ApplSysM | Application System Maintenance | Cost | Cost | Cost | Cost | Cost |
| WebCount | Application Hosting Fee | Application/Month | \$235.06 | \$235.06 | \$235.06 | \$235.06 |
| WBHST | Static Web Page Hosting | Site per Month | \$50.00 | \$50.00 | \$50.00 | \$50.00 |

CLOUD SERVICES (545700)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY 23 | FY24 | FY25 |
|-----------|-------------------------------|-------------------------|----------|----------|----------|----------|
| ST1Stor | Enterprise Storage | GB per Month | \$0.21 | \$0.21 | \$0.21 | \$0.21 |
| VMNUM | Cloud Server CPU | CPU/Month | \$60.00 | \$40.00 | \$36.00 | \$33.00 |
| VMMEM | Virtual (Cloud) Server Memory | GB of RAM per Month | \$23.10 | \$15.00 | \$13.50 | \$10.00 |
| VMDSK | Virtual Server Storage | GB of storage per Month | \$0.29 | \$0.29 | \$0.26 | \$0.26 |
| DedCount | Winserver Dedicated | Server/Month | \$550.00 | \$550.00 | \$550.00 | \$550.00 |
| SSACount | Server Management | Server/Month | \$450.00 | \$450.00 | \$450.00 | \$450.00 |
| TapeBKIO | Open Sys Backup | GB per Month | \$2.39 | \$2.39 | \$2.39 | \$2.39 |

CONSULTING/TRAINING

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY 22 | FY23 | FY24 | FY25 |
|-----------|---------------------|---------------------|-------|------|------|------|
| TRAINING | IT Training Course | Cost plus Materials | Cost | Cost | Cost | Cost |

DATA CENTER SERVICES (545700)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY 22 | FY 23 | FY24 | FY25 |
|-----------|---------------------|---------------------|---------|---------|---------|---------|
| COLoc | Rack Unit Fee | Rack Unit per Month | \$16.00 | \$16.00 | \$17.60 | \$18.00 |

DATA NETWORK SERVICES (566100)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY 22 | FY 23 | FY24 | FY25 |
|-----------|------------------------------------|------------------------|---------|---------|---------|---------|
| ITRGEN | Internet Access | FTE Billed Monthly | \$1.14 | \$1.14 | \$1.14 | \$1.14 |
| WANCON | WAN Services | Per Circuit | Cost | Cost | Cost | Cost |
| NETENG | Network Engineering | Per Hour | \$88.00 | \$88.00 | \$88.00 | \$88.00 |
| VPN | Virtual Private Network Access Fee | Per User per Month | - | \$12.25 | \$12.25 | \$12.25 |
| WLAN | Wireless LAN | Connection Point/Month | \$62.40 | \$62.40 | \$56.16 | \$50.00 |

MAINFRAME SERVICES (545700)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|------------------|------------------------|--------------|---------|---------|---------|--------------|
| Z003, ZCS2, ZZ32 | General CPU, CICS, DB2 | CPU Seconds | \$0.40 | \$0.40 | \$0.40 | Discontinued |
| ZDSK@@01 | Disk Occupancy | GB /Day | \$0.61 | \$0.61 | \$0.61 | |
| ZTPE@@03 | Tape Occupancy | Dataset | \$0.004 | \$0.004 | \$0.004 | |
| Z017 | Print Pages | Page | \$0.15 | \$0.15 | \$0.15 | |

MANAGED APPLICATIONS (545700)

| RATE CODE | SERVICE DESCRIPTION | MEASURE | FY22 | FY23 | FY24 | FY25 |
|-----------|---|---------------------|--------------|--------------|--------------|--------------|
| ADOBE | Adobe Acrobat Software | Per User per Month | \$1.47 | \$5.00 | \$5.00 | \$5.50 |
| E-SIGN | Electronic Signature Service (DocuSign) | Per Envelope | \$3.00 | \$3.00 | \$3.00 | \$3.00 |
| DWADV | Digital Workspace (Office 365 Advanced) | Mailbox per Month | \$36.59 | \$36.59 | \$36.59 | \$36.59 |
| DWBAS | Digital Workspace (Office 365 Basic) | Mailbox per Month | \$9.50 | \$9.50 | \$9.50 | \$9.50 |
| KITEWKS | Kiteworks Dedicated Sure File Share License | Per User per Month | - | \$17.25 | \$17.25 | \$17.25 |
| VINE | VINE (Victim Information & Notification Everyday) | Per Year per Agency | \$115,647.74 | \$119,237.00 | \$121,217.30 | \$121,217.30 |

PUBLIC SAFETY RADIO SERVICES (545810)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|-----------|---|------------------|------------|------------|------------|------------|
| RS-BAS | Base Station | Device per Month | \$635.00 | \$635.20 | \$635.20 | \$667.00 |
| RS-SCC | Single Channel Console | Device per Month | \$654.00 | \$654.00 | \$654.00 | \$654.00 |
| RS-MCC | Multi Channel Console | Device per Month | \$1,699.00 | \$1,699.00 | \$1,699.00 | \$1,699.00 |
| RS-MR | Mobile Radio | Device per Month | \$83.50 | \$83.50 | \$83.50 | \$88.00 |
| RS-RPT | Mobile Repeater | Device per Month | \$169.78 | \$169.79 | \$169.79 | \$178.75 |
| RS-CONTR | Contracted Maintenance | Contract Amount | Contract | Contract | Contract | Contract |
| RS-PR | Portable Radio | Device per Month | \$155.00 | \$155.00 | \$155.00 | \$163.00 |
| RS-TM | Telemotes | Device per Month | \$83.65 | \$83.65 | \$83.65 | \$83.65 |
| RS-DTRS | Digital Trunked Radio Service (external agencies only) | Device per Month | \$20.00 | \$20.00 | \$20.00 | \$20.00 |

SHARE SERVICES (545710)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|-----------|--------------------------------|---------------------------------|-----------|-----------|-----------|-----------|
| SHRDEV | SHARE Agency - Specific Design | Per Hour plus Material | \$150.00+ | \$150.00+ | \$150.00+ | \$150.00+ |
| HCM | SHARE Subscription Fee | Annual Per Operating Budget FTE | \$365.00 | \$360.00 | \$328.00 | \$328.00 |

VOICE SERVICES (546610)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|-----------|------------------------------------|--------------------|----------|----------|----------|----------|
| VODIAL | Dial Tone | Per line per month | \$31.50 | \$26.50 | \$29.15 | \$30.00 |
| VOSET | Basic Desk Set | Per line per month | \$37.25 | \$30.00 | \$33.00 | \$34.00 |
| VORECP | Reception Phone | Device per Month | \$60.50 | \$45.00 | \$49.50 | \$49.50 |
| MAC | Telephone MAC (Moves/Adds/Changes) | Per Hour | \$117.00 | \$117.00 | \$117.00 | \$117.00 |
| TOLLLD | Long Distance | Per Minute | \$0.05 | \$0.05 | \$0.05 | \$0.10 |
| TOLLFR | Toll Free Service | Per Minute | \$0.05 | \$0.05 | \$0.05 | \$0.10 |
| VOMAIL | Voice Mail | Mailbox per Month | \$11.50 | \$11.50 | \$8.80 | \$9.70 |
| VCFSTD | Conf. Calling – Standard | Port per Minute | \$0.15 | \$0.15 | \$0.15 | \$0.15 |
| VCFMSC | Conf Calling – Misc. | Cost | COST | COST | COST | COST |
| VCFUAT | Conf. Calling Instant Meet | Port per Minute | \$0.09 | \$0.03 | \$0.03 | \$0.03 |
| VAACD | Auto Call Distribution | Agent per Month | \$36.00 | \$36.00 | \$36.00 | \$36.00 |
| VAIVR | Interactive Voice Response | Per Call | \$0.08 | \$0.08 | \$0.08 | \$0.08 |
| VORCR | Voice Recording | Per Month | \$15.00 | \$15.00 | \$15.00 | \$15.00 |

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|-----------|------------------------|-------------------|----------|----------|--------------|--------------|
| TX2SP | Text 2 Speech | Per Minute | \$0.04 | \$0.04 | \$0.04 | \$0.04 |
| TELDAT | Telephone Data Service | Per Month | \$15.00 | \$15.00 | \$15.00 | \$15.00 |
| ESTWT | Est. Hold Wait Time | Per Month | \$550.00 | \$550.00 | Discontinued | Discontinued |
| VASRGN | Speech Recognition | Per License/Month | \$45.50 | \$45.50 | \$45.50 | \$45.00 |

WIRELESS SERVICES (546610)

| RATE CODE | SERVICE DESCRIPTION | BILLING UNIT | FY22 | FY23 | FY24 | FY25 |
|-----------|--|----------------|---------|---------|---------|---------|
| WIRBAS | Basic Access Fee | Line per Month | \$36.00 | \$35.00 | \$35.00 | \$34.00 |
| WIRPDA | Smartphone Access Fee | Line per Month | \$68.50 | \$65.00 | \$65.00 | \$63.00 |
| WIRARC | Broadband Access Fee | Line per Month | \$43.00 | \$40.00 | \$40.00 | \$40.00 |
| WIRMSC | Misc. Wireless Costs (incl. equipment) | Cost | Cost | Cost | Cost | Cost |

Thank you and we look forward to serving you.

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